

# Broadway Shift

powered by Broadway Toyota Mahalapye

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## Honouring excellence

· Employee awards are back.

## Shaping Leaders:

· Broadway Toyota's ongoing pledge to education

**+ PLUS**

## Broadway Toyota tightens rules with breathalyser check

· Why management believes sobriety is key to workforce success, despite mixed staff reactions

Broadway Toyota Mahalapye and Shell Ultra City Mahalapye are set to rekindle their workplace rivalry as the highly anticipated Employee Excellence Awards return after a year-long hiatus. Scheduled for 12 December 2024, the awards aim to recognise and celebrate employees for their exceptional service and dedication to customer satisfaction.

Announced during a recent staff meeting, the awards will feature an expanded list of 16 categories, an increase from previous years. This significant addition reflects management's commitment to acknowledging the diverse contributions made by employees across various roles. From back-office maestros to front-line superstars, every role is set to get its moment in the spotlight.



## Honouring excellence

Employee awards are back.

**Who will emerge victorious in this workplace war for glory?**

The award categories include:

1. Best Back Office Award
2. Best Cashier Award
3. Best Technician Award
4. Best Salesperson Award
5. Best Supervisor Award
6. Best Supporting Staff Award
7. Best Customer Service Award (Toyota)
8. Best Customer Service Award (Shell)
9. Most Improved Technician Award
10. Most Improved Cashier Award

**11. Most Improved Supporting Staff Award**

**12. Most Improved Supervisor Award**

**13. Most Improved Customer Service Award (Toyota)**

**14. Most Improved Customer Service Award (Shell)**

**15. Most Improved Back Office Award**

**16. Most Improved Salesperson Award**

The management has emphasised that the awards are not only about rewarding past efforts but also about inspiring continued excellence.

These awards are meant to uplift morale and motivate employees to go above and beyond in their service delivery.

Details about the venue are still under wraps, but anticipation is high as employees prepare to compete for the top honours. As December approaches, the spotlight will undoubtedly shine on Broadway Toyota and Shell Ultra Mahalapye, as employees from both companies strive to prove their worth in this celebrated tradition of excellence.

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We don't intend to fire anyone, nor do we have someone we are targeting with the introduction of this machine. We intend to use it to boost efficiency and make sure that our staff are fit for work.



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## Broadway Toyota tightens rules with breathalyser check

- Why management believes sobriety is key to workforce success, despite mixed staff reactions?
- Random and weekly tests are on the cards, no matter your drinking habits.

It's the talk of the town - Broadway Toyota Mahalapye is taking no prisoners when it comes to workplace discipline. In a move that's raising eyebrows and sparking chatter in the dealership's corridors, the company has rolled out an alcohol breathalyser to sniff out those who might be mixing cars with cocktails.

According to **Joseph Tamari**, HR Executive, this isn't a witch hunt - it's about ensuring the team is sharp, sober, and ready for action.

"The breathalyser is here to help, not harm," he stated, quick to emphasise that the gadget isn't a sneaky way to sack staff.

The breathalyser is all about boosting efficiency, not booting employees out. "This isn't a dismissal device," he assured, though he didn't mince words about the consequences. Being caught under the influence? That's a fast track to a disciplinary meeting - and possibly the door.

The company's code of conduct couldn't be more explicit. "**The possession, distribution, and consumption of narcotics or alcohol on Broadway premises or during company events is strictly forbidden and can lead to disciplinary action,**" the policy states.

While some employees are bristling at the breathalyser blitz, others are taking a sobering stance.

"The world is tough out there," said **Lefoko Motsopa**, Service Manager. "Lose this job, and you might not find another. It's time to prioritise - cut down the booze and show up fit for duty."

Broadway Toyota Mahalapye's Financial Manager, **Chandima Hewage**, weighed in on the breathalyser rollout, calling it more than just a workplace policy. Hewage said the initiative could help

employees rethink their spending habits, especially on alcohol, to achieve greater financial freedom.

His words struck a chord, encouraging staff to reflect on choices that could lead to both healthier bodies and healthier bank balances.

The dealership insists the breathalyser isn't targeting specific individuals but promises random and weekly tests to keep everyone on their toes - even the teetotalers.

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## Shaping Leaders: Broadway Toyota's ongoing pledge to education



Broadway Toyota Mahalapye is proving that education isn't just a community affair—it's a corporate responsibility. On November 12, the dealership made a significant contribution to the academic journey of young stars in Kalamare and Bonwapitse, donating school bags to celebrate top achievers and inspire the rest to reach for greatness.

At Kalamare Community Junior Secondary School, Broadway Toyota lit up the prize-giving ceremony by rewarding top performers with brand-new school bags. The initiative wasn't just about the winners, though—it was a powerful nudge to all students to aim higher next year.

Bonwapitse Primary School also felt the generosity, with the company extending the gesture to the best overall student in each of the school's seven streams, from Standard 1 to 7. The dual prize-giving ceremonies were a testament to Broadway Toyota's unwavering support for education and its role in shaping the leaders of tomorrow.

Grateful for the impactful gesture, school leadership, organising committees, and Parents and Teachers Associations from both schools hailed the dealership as a pillar of community upliftment.

Broadway Toyota Mahalapye's support isn't just a donation—it's a declaration that education matters, excellence is worth celebrating, and every learner deserves the tools to succeed.



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## About Broadway Shift Magazine

Broadway Shift Magazine is the official publication of Broadway Toyota, dedicated to sharing updates about our dealership, including community initiatives, in-house developments, and all things Toyota. Based in Mahalapye, Broadway Toyota is a citizen-owned dealership authorised to sell, service, and provide genuine parts for Toyota vehicles in Botswana. We take pride in being part of the Toyota family and in serving our customers with excellence.